

AutoAdsJa.com Refund Policy

Last updated: March 1 2026

1. Overview

This Refund Policy describes how refunds are handled for purchases made through our website.

All payments are processed by our online reseller **Paddle.com**, which acts as the **Merchant of Record** for all transactions. Paddle manages payment processing, tax handling, billing, and refund operations for purchases made through our checkout.

When you purchase a product or subscription from us, you are purchasing it from Paddle, who then grants you access to our product or service.

2. Refund Eligibility

You may request a refund within **14 days of the original purchase date** for one-time purchases or within **14 days of a subscription renewal charge**, where applicable.

Refunds may be considered in circumstances including:

- Accidental purchases
- Duplicate transactions
- Technical issues that prevent normal use of the product
- Purchases made in error
- Other situations where a refund is deemed appropriate

Refund requests are reviewed **on a case-by-case basis and may be approved or declined at Paddle's discretion**, in accordance with Paddle's Buyer Terms and applicable consumer protection laws.

3. Subscription Cancellations

If you have purchased a subscription:

- You may cancel your subscription at any time before the next billing cycle.
- Cancellation prevents future billing but **does not automatically trigger a refund** for the current billing period.
- Access to the service will continue until the end of the current billing period unless a refund is granted.

4. How to Request a Refund

To request a refund, please use one of the following methods:

1. Use the Paddle support link in your purchase receipt email, or
2. Visit the Paddle customer support portal at <https://paddle.net> and search for your transaction.

You may also contact us at:

Email: [admin@autoadsja.com]

Please include:

- The email used for the purchase
- The purchase date
- Your order or transaction ID
- A brief description of the issue

5. Refund Processing

If a refund is approved:

- The refund will be issued by Paddle to the **original payment method used for the purchase**.
- Processing times depend on your payment provider and bank, typically **3–10 business days** after approval.

In some cases, currency exchange rates, taxes, or payment processing rules may affect the final refunded amount.

6. Abuse and Fraud Prevention

Refund requests may be denied if there is evidence of:

- Fraudulent transactions
- Abuse of refund policies
- Repeated refund requests for the same product or service

7. Chargebacks

If you initiate a chargeback with your bank before contacting Paddle or our support team, the refund request may be declined and the dispute handled through the payment provider.

8. Contact

If you have questions about billing or refunds, contact us:

Email: [admin@autoadsja.com]

For billing-related issues, Paddle customer support may also assist directly.